

Information on exercising the right of withdrawal and withdrawal form



Right of withdrawal

You have the right to withdraw from this contract within fourteen days from the date of conclusion of the contract without giving any reason.

To exercise your right of withdrawal, you must send us

STATISTICS AUSTRIA
Guglgasse 13
A-1110 Vienna
Phone: +43 1 711 28-7070
Fax: +43 1 711 28-7728
E-Mail: info@statistik.gv.at

by means of a clear declaration (e.g. a letter sent by post, fax or e-mail) of your decision to revoke this contract. You can use the attached withdrawal form, which is not mandatory.

To comply with the cancellation period, it is sufficient that you send the notification of the exercise of the right of cancellation before the end of the cancellation period.

There is no right of withdrawal for activated downloads and for products that were made according to customer specifications (special evaluations).

Consequences of revocation

If you withdraw from this contract, we must refund all payments we have received from you without delay and at the latest within fourteen days of the day on which we received notification of your withdrawal from this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged for this repayment.

The right of withdrawal is excluded with regard to downloads that you have activated within the withdrawal period and for products that were made according to customer specifications (special evaluations).



Sample withdrawal form

If you wish to cancel the contract, please complete this form and return it to:

STATISTICS AUSTRIA, Guglgasse 13, A-1110 Vienna
Fax: +43 1 711 28-7728, E-Mail: info@statistik.gv.at

I hereby revoke the contract I have concluded for the purchase of products from the online shop of Statistics Austria.

Ordered on _____

Received on _____

I revoke with regard to the acquisition: All products Downloads Print publication

with the following titles and article numbers

Name consumer _____

Address consumer _____

Signature consumer _____ Date _____