

Ihre Rechte zählen – EU Survey of Immigrants and Descendants of Immigrants



English - Frequently Asked Questions

What is the survey about?

The survey collects information about experiences and opinions of persons with an ethnic or immigrant background from Turkey, Sub-Saharan Africa, and Syria. We are interested in your everyday experiences in different areas of life such as employment, health and housing, and whether you have felt discriminated against or treated fairly. The survey is being carried out across 15 European countries.

Who is carrying out the survey?

This survey is being carried out by Statistics Austria, on behalf of the European Union Agency for Fundamental Rights (FRA).

What is the "Fundamental Rights Agency" (FRA)?

The European Union Agency for Fundamental Rights (FRA) is based in Vienna, Austria. The Agency helps EU institutions and the EU Member States to ensure that the rights of all people are respected. The Agency's past studies have contributed to improving the situation of various people such as immigrants, children, victims of violence and Roma. For more information, visit <http://fra.europa.eu/en>.

Why is this survey important?

Little information is available on how people from ethnic minorities and immigrant communities exercise their rights and if they think that their rights are respected. The survey results will help policymakers to know the most urgent issues to tackle so that they can ensure equal treatment for all.

Who can take part?

We would like to include persons living in Austria originating from Turkey, Syria or Sub-Saharan Africa or having at least one parent born in these countries/regions. We have chosen you at random and you cannot be replaced by another person, as this might bias the results.

When can I take part?

When you receive a letter containing your access code, you can visit www.statistik.at/onlinebefragung to open up the survey. Please answer the questions promptly before the deadline mentioned in the invitation.

When will the results be published?

The first results of the survey will be published by end of 2022 and will be available on FRA's website: <http://fra.europa.eu/en>.

How can I claim my voucher?

Once you have completed the survey, we will send you your €10 gift voucher by post.

How do I complete the survey?

The login code for completing the survey is printed on the invitation letter you received about the survey. Please go to www.statistik.at/onlinebefragung and enter the code into the box.

Can I take a break partway through completing the survey online?

Yes, as you complete each question online your answers are saved automatically. You can close the browser window with the questionnaire whenever you like – your responses will be saved.

When do I need to complete the survey by?

Please complete the survey as soon as you can, and in any event before the deadline mentioned in the invitation.

How long will it take to complete the survey?

The survey should take about 45 minutes to complete. No special knowledge is needed.

Will I be identifiable in the results?

No. Your answers will be combined with those of others who take part in the survey and only anonymous data will be used for the reports. Answers of groups of respondents with a size small enough to enable individuals to be identified will not be published separately. Your answers cannot be accessed by law enforcement, tax or immigration authorities.

Who will access my information?

Your contact details and survey answers will be collected by Statistics Austria. After deleting your contact details, FRA – who commissioned the study – will receive anonymised data.

Data protection declaration

https://www.statistik.at/wcm/idc/idcplg?IdcService=GET_PDF_FILE&dDocName=127419

Further questions

Call or send an e-mail if you need help.

Phone: (01) 71128 8993 (Monday to Friday 9:00-15:00)

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