Abstract

There are many definitions of quality, but maybe in this case the best to define quality as “the degree to which a set of inherent characteristics fulfills requirements.” Considering business register’s specifications, just defining and measuring quality is different. At start, it can be told that statistical business register is a quality register when it satisfies user’s needs. It is known that there are numerous and various users of statistical business register, thus, their needs are also different. Quality of statistical business register is determined by three factors:

- administrative systems used as a register ground base;
- system offering options to prove the quality in coverage, variable content and consistency;
- data processing performed within the register.

Statistics gained from registers has high quality only if the system has good coverage, contains great number of important variables and main relations which exist between them. If register has good content, well defined units and almost complete coverage, then it represents very good ground base for producing statistics. Although most of the demands from the BR regulation we managed to meet especially concerning the units and conditional variables which was obligatory according EU Regulations that was in force in time when the SBR was established, several years of use of the SBR, with the construction of
sample frames, has demonstrated that users are still complained that there are low quality of some data—for example addresses. So the improvements to the SBR are still required, in terms of its development and its use in statistics according to EU standards. As a quality improvement survey we used "Medium and large sized enterprises activity in Montenegro, year 2012 survey".